



# PROVIDER ALERT

May 1, 2023

**Alert Summary:** This alert includes information about upcoming CPI trainings

Dear Provider,

Optum Idaho offers CPI’s Trauma Verbal Intervention Training and certification at no cost to network providers. The training is completed in a blended learning environment via Relias e-Learning modules and a live webinar.

CPI certification is **required** for all bachelor’s level paraprofessionals prior to the delivery and submission of claims for crisis services. A copy of a valid and current CPI card must be kept in the HR file for review during an audit. Optum Idaho offers a Foundation class for those not currently certified. Refresher classes for recertification are offered once per quarter, for those providers who have previously been trained by Optum Idaho in the CPI Foundation course which is required to be renewed every two years. Without a current CPI certification providers **will not** be able to provide or submit claims for crisis services. The following dates are scheduled for the 2023 calendar year:

**CPI FOUNDATION: Trauma Verbal Intervention Course Initial** course intended for providers who have never taken the CPI Foundation Course. Four CEU’s offered. [Click here to register for the CPI Foundation Course](#)

**CPI REFRESHER: Trauma Verbal Intervention Course** Must hold a **current CPI Certificate** to be eligible to take this course. Two CEU’s offered. [Click here to register for the CPI Refresher Course](#)

Date 2023	Time	Course
May 9	9- 11 a.m. (MT)	CPI Refresher
May 10	9 a.m. - 1 p.m. (MT)	CPI Foundation
June 14	9 a.m. - 1 p.m. (MT)	CPI Foundation
July 12	9 a.m. - 1 p.m. (MT)	CPI Foundation
Aug. 8	9 - 11 a.m. (MT)	CPI Refresher
Aug. 9	9 am - 1 p.m. (MT)	CPI Foundation
Sept. 13	9 a.m. - 1 p.m. (MT)	CPI Foundation
Oct. 11	9 a.m. - 1 p.m. (MT)	CPI Foundation
Nov. 7	9 - 11 a.m. (MT)	CPI Refresher
Nov. 8	9 a.m. - 1 p.m. (MT)	CPI Foundation
Dec. 13	9 a.m. - 1 p.m. (MT)	CPI Foundation

Thank you,

The Optum Idaho Education and Training Team